

Social Media and Online Safety Policy

Policy Management	
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Responsibility: <i>Manager, Bee-Able CIC</i>	Name: <i>Sharon Senior</i>
Signed: <i>S. Senior</i>	Date: <i>June 2026</i>

1. Purpose

This policy sets out how we use social media responsibly and protect service users from online risks.

2. Professional Use

- Only authorised staff may post on Bee-Able's official accounts
- All content must be appropriate, respectful, and protect confidentiality
- We do not share identifying images without written consent

3. Personal Use

- Staff and volunteers must not connect with service users on personal accounts
- Staff must not post work-related content on personal profiles
- Any online interactions must comply with the Code of Conduct

4. Online Safety for Service Users

We:

- Promote safe use of technology in sessions



- Support service users to understand privacy and risks
- Have clear rules about using devices during activities
- Take concerns about online harm seriously and respond appropriately

5. Breaches

Breaches of this policy may lead to:

- Removal of content
- Disciplinary action

6. Monitoring and Review

We will review our practices regularly and this policy every year to make sure it stays relevant and effective.